

Senior Consultant

(Thai national)

What are we expecting from you?

Responsibilities:

Capacity building & Consulting 70%

- Support clients in implementing food waste monitoring system, including onsite visits to help them set up the <u>FIT tech</u> in their kitchens whenever applicable.
- Deliver training to clients, and use FIT data to present findings and suggestions to clients with justifications and practical advice.
- Analyze customers' performance, understand their capabilities and needs, share findings and propose practical measures to improve their performance and profitability on a regular basis.
- Formulate recommendations and solutions with attention to clients' requirements, capabilities and limitations.
- Ensure that the renewal process for each client is seamless and identify and recommend additional solutions based on their past challenges.
- Be the contact point for clients at the managerial level, providing them with insights and reports on the bigger picture of the progress.
- Ensure customer satisfaction and aim for the highest retention rate. Understand challenges and provide feedback to the development team for improvements and optimization.

Project Management 30%

- Plan and/or execute assigned projects according to client's needs and requirements (design, preparation, implementation and follow up).
- Ensure the project is on track and all milestones are met with the support from your consultants.
- Oversee the consultant's progress with the clients and ensure that client satisfaction is met.
- Manage priorities on which clients need more attention and ensure that challenges are resolved.
- Nurture your consultants with client interaction skills and provide feedback when required.















Who are we looking for?

Qualifications:

- Masters/Bachelors degree in Business, Marketing, Sustainability or a related field or relevant number of years of experience.
- Minimum 5-7 years experience in the hospitality business or as a consultant
- Some experience with Financial or Data Analysis
- Fluent in English both spoken and written
- Thai National
- Ability to work successfully with the team, handling multiple tasks and meeting deadlines
- Mature, highly responsible, proactive, fast learner
- A sense of humour is a plus 😊

What will you gain?

- We carefully train and nurture our team members; including but not limited to participation in the <u>Food Waste Prevention Online Course</u> (Certificate of Completion provided)
- Access to Accredited Consultant Workshop run by The PLEDGE on Food Waste
- Serious credentials, working with a pioneer food waste hacking tech and consulting company
- Opportunity to prepare and deliver hands-on food waste prevention projects, to train professional and provide advisory services.
- Salary: THB 70,000 + depending on qualification
- Social Security and annual leave

We are looking for individuals who are passionate about making a difference in the world and creating change through their expertise.

Starting date: ASAP Working location: Nearby BTS Chong Nonsi, Sathorn Bangkok, Thailand

*The candidate needs to have his/her own laptop

Ready to take a career leap?

Please email a cover letter, reference contact (supervisors and clients), portfolio of your past work, AND your resume or video introduction to both contact@lightblueconsulting.com and hp@lightblueconsulting.com

Only the applicants with complete documents will be reviewed